



Program:

“Optimized Office Operations”

Lean methods have high impact in manufacturing, but it’s a bit tougher to apply in offices. We’ll discuss a methodology that uses the most applicable Lean tools and leaves the rest behind.

Take a quick assessment to see where you are today. You may be surprised to see what opportunities you’ve left on the table.

Tour a one-page capacity model that displays all your operational levers in a way that makes it easy to see together, know together, and act together.

Then learn key steps to transform your office operation by identifying opportunities, improving processes, and creating a high performing team.

Speaker: Lisa Scolnick



As a facilitator, trainer, and coach, Lisa Scolnick has spent 29 years helping companies redesign processes to achieve Operational Excellence and increased productivity. She is the Founder and CEO of LisaScolnick.com. Her primary methods include Lean Manufacturing and Certified High Performance Coaching™.

Having worked in a broad range of industries and offices, Lisa has the expertise and confidence to achieve results in even the most complex and unique applications. She works at both strategic and tactical levels, quickly seeing the opportunities, connecting the dots, engaging the people, and painting a picture that all levels of the organization can embrace.

Lisa earned her Master of Business Administration (1997) and Bachelor of Science in Industrial Engineering (1990) degrees from the State University of New York at Buffalo. Lisa is a Certified High Performance Coach™ through the High Performance Institute, Certified Six Sigma Black Belt, and a Certified Workplace Big Five Personality Profile™ consultant.

Charity of the Month - Niagara Hospice



We will be accepting cash or check donations to Niagara Hospice, Inc.

Educational Dinner Meeting Joint Meeting with APICS Buffalo

Wednesday, October 9, 2019

**Schnitzel & Co.
9210 Transit Rd., E. Amherst 14051**

5:00-6:00 p.m.... Registration,
Networking, Cash Bar, Vendor Displays
6:00-7:00 p.m... Meeting & Dinner
7:00-8:15 p.m.....Program & Q&A

Oktoberfest Buffet

House Salad, Pretzel Bread and Marble Rye Bread with Honey Butter, Sausage Platter: Mettwurst, Hurliwurst, Spaetzles, Potato Pancakes, Sweet & Sour Purple Cabbage, Jaeger Schnitzel, Faschnauts

\$30.00 - Members & Guests of Member
\$35.00 - Non-Member Guests
\$20.00 - Full-Time Students

Please reserve by Friday, October 4th

Space permitting, reservations may be accepted later.

**ismbuf@ismbuffalo.com
or (716) 648-0972**

****Please cancel if unable to attend.
Cancellations after EOB Monday will be billed.***

Earn (1) CEH





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www.ismbuffalo.com

The Mission of ISM-Buffalo, Inc. is to advance the supply management profession through high ethical standards of conduct and fairness and to encourage the social and educational opportunities of its members to be effective as possible in their profession.

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Calendar of Events



Sunday, October 6, 2019

Niagara Wine (& Beer) Trail Social Event
6-Hour tour on a limo bus stopping at numerous wineries & breweries. Contact Nancy at (716) 648-0972 for info.

Wednesday, October 9, 2019

Joint Dinner Meeting with APICS
Place: Schnitzel & Co.
9210 Transit Road, E. Amherst 14051
Program: "Lean Office - Optimized Office Operations"
Speaker: Lisa Scolnick

Wednesday, October 23, 2019

Facilities Management & Maintenance Expo
Hamburg Fairgrounds Event Center
5820 South Park Ave., Hamburg 14075
10:00 am - 4:00 pm
Free admission - Free Seminars
Register to attend online at <http://www.fmexpo.net>

Friday, November 8, 2019

Full-Day Seminar
Classics V Banquets
2425 Niagara Falls Blvd., Amherst 14228

Wednesday, November 13

Monthly Dinner Meeting
Place: Chef's Restaurant
291 Seneca St., Buffalo 14204

Wednesday, December 11, 2019

Holiday Social Event
Escape Room Adventures of WNY
Wednesday, January 8, 2020
Monthly Dinner Meeting

Wednesday, February 12, 2020

Joint Dinner Meeting with APICS

Wednesday, March 11, 2020

Supply Management Month Vendor Fair & Dinner Meeting
Place: Tonawanda Castle

Tuesday, April 14, 2020

Joint Dinner Meeting with PMI
Program: Rosaleen Nogel, Buffalo Sewer Authority

Wednesday, May 13, 2020

Joint Dinner Meeting with ASQ

Friday, May 15, 2020

Supply Chain Symposium Full-Day Seminars
Classics V Banquets,
2425 Niagara Falls Blvd., Amherst 14228

Wednesday, June 10, 2020

Installation & Awards Dinner Meeting



ISM-Buffalo Monthly Business Survey Reports are archived on our website at www.ismbuffalo.com

Photo/Audio/Video Release: From time to time, ISM uses photos and/or audio/video of participants in public event spaces in our promotional and educational materials. By virtue of your attendance, you agree to the use of your likeness in such materials, including print and/or electronic media without further notification or authorization.

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October 9th meeting
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duce an associate to join ISM-Buffalo. Membership information is available at ismbuffalo.com or contact our Executive Secretary Nancy Boyd Haley at (716) 648-0972 or ismbuf@ismbuffalo.com.

Supply Chain Optimizers

P.O. Box 537
Getzville, NY 14068-0537
716-574-0121

About Supply Chain Optimizers

Supply Chain Optimizers is a management advisory firm founded upon the principle of taking waste out of the supply chain. Our solutions have traditionally delivered savings in the 10-20% range of total supply chain cost. We also deliver dramatic improvements in our client's sustainability as a result of our recommendations. For a computation of what this can save for your company, please look at: *How much can we cut your costs.*

Our packaging optimization business has been active for over 25 years during which time we have completed more than 500 projects. Our projects have shown significant savings and we typically operate on a gain sharing basis. If we cannot develop savings for our clients, there is no charge for our services. With e-commerce growing at a much faster rate than the total economy, packaging optimization has taken on new urgency for many shippers wrestling with the shipping complexity inherent in this sector. SCO has specific, unmatched expertise in e-commerce and a strong track record to back up that claim.

The SCO team has many years of international experience, especially on the northern border between USA and Canada. We apply our operating knowledge to help clients navigate the complexity of dealing with customs and regulations in two countries. In fact, we can manage the border crossing process for clients on a continuing basis.

If your issue involves the supply chain, more than likely we have already dealt with a similar problem in the past. Because we are staffed with experienced operating executives, we have real world knowledge in all facets of supply chain operations. The business services we offer are specific to areas in which we have such expertise, so that we can outperform direct competitors and, in all cases, deliver excellent results that have major bottom line impact for our clients.



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Phil Hancock...Unsung Hero

The Carl F. Green Memorial Award was established in 1983 to recognize and honor the unsung heroes who have contributed time and talent to the continued growth of NAPM-Buffalo.

All current and past members of the Buffalo Association are eligible except presidents and recipients of local, district or national awards.

This year's recipient of this award has gifted the association with his time and wisdom over the past year. A consummate professional and gracious giver of knowledge, he has undertaken the role of teacher and mentor to both me and fellow ISM members.

As an educator and proud supporter of ISM, he stepped up to teach our CPSM review classes, dedicating three full days to us, of his own precious time.

No matter how busy he is, and he likes to keep busy, this gentleman will always be there with words of encouragement and sound advice, all offered by a chipper and witty persona.

There are not many who can rival his knowledge in both the field of Supply Chain and Operations Management, although I am sure he would humbly allow them to try.

He is a motivator, captivator, and a champion of our profession. His quest for knowledge and application for all that he has learned and shares freely, is both exciting and refreshing. Just speak with him once, you will see that he is very passionate about what he does, about what we do. His enthusiasm is contagious. Our organization is very fortunate to have the support of such a revered professional. I am proud to present the 2019 Carl F Green Memorial Award to Dr. Phil Hancock.

The award was presented at the September 11 dinner meeting by President Martha Switzer, CPSM.

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